



BURLINGTONS

IT SERVICES



REMOTE WORK

...Office 365 means your business can operate anytime, anywhere and on any device - with all the tools you need to make it happen.

With Office 365 your organisation can join the digital transformation revolution. Digital transformation is the phrase on every organisation's lips. Creating a digital workspace where employees can collaborate, engage, and transform the ways they work is now imperative to business growth and survival

...our unique and extremely skilled work force we take the complicated out of remote working. We don't just move you to Office 365, we help you create and sustain a cost-efficient, highly responsive and secure evergreen workplace platform.

We provide a holistic set of transformational and managed services to modernize your workplace, helping accelerate your organisations digital transformation

5 Stratford Place,
London,
W1C 1AX

burlingtons.it

Proactive IT Solutions in a
Cloudy world

“Business innovation fueled by the explosion of the cloud”



TEAMS... is the communications tool from Microsoft that brings together; voice, video, meetings and teamworking into a single interface. Providing the modern workforce with greater flexibility and mobility, increasing productivity through effective communication and collaboration. Being in the cloud, it is accessible by anyone with an internet connection. Creating a workspace where you and your team can securely store and edit files at the same time

REMOTE DEPLOYMENT

Remote Deployment comprises of the following components:

- Requirements gathering call
- Completion of configuration requirements document
- Network assessment
- Remote configuration of Microsoft Teams
- Testing of solution and handover

MANAGED SUPPORT

Pricing includes full Teams Managed Service delivered on a per user per month basis to include all Teams administration and support. Service includes:

- L1-L2 Microsoft Teams related support for end users
- L3 Microsoft tenant support management
- All Teams related configuration and management tasks

KEY FEATURES AND BENEFITS



- ✓ ...Our team provide a single point of contact for all Microsoft Teams and Office 365 service requirements



- ✓ Consolidate all of your support requirements for Office 365 support services



- ✓ As a Microsoft specialist in 12 competencies you can be assured of the highest skilled consultants, who are trusted and certified to support all our customer's needs

Pricing

We offer a remote Teams deployment service including a network assessment and Teams configuration based on a one-off cost of £60 per user for customers new to Teams, £70 per user for customers migrating from Skype for Business Online. Should there be a requirement to have the new solution supported, we offer a price per user per month option that includes remote Teams deployment and managed support as shown in the table below:-

Pricing per user / month*		
	08:00-18:00 Managed Support	24x7x365 Managed Support
1 Year	£17.00	£21.00
2 Year	£13.00	£17.00
5 Year	£10.00	£13.00

*Based on 5-300 users

**Based on customers having correct Microsoft licensing

Service Components	
<p>Network Assessment A consultant will perform a network infrastructure analysis session, providing a high-level picture of the existing network and the expected usage of the new solution.</p>	✓
<p>Teams Configuration The design and configuration of the Microsoft Teams phone system including; system related configuration, auto attendant and call queue configuration</p>	✓
<p>Skype for Business Online Migration Transition planning alongside the customer's key influencers. A phased migration approach encompassing all aspects to ensure a smooth transition throughout.</p>	✓
<p>Managed Support Managed support on the new Microsoft Teams solution includes Teams administration, configuration, management tasks and end user support.</p>	✓